

Important Patient Update: AllerVie Health – Henrico and Midlothian Clinics are Permanently Closing on November 13, 2025

We're writing with an important update about your allergy and asthma care. AllerVie Health has made the difficult decision to close our clinics in Henrico and Midlothian due to unforeseen circumstances, effective November 13, 2025. A decision like this is always a last resort, considered only after we've explored every possible avenue to ensure continuity of care. We would have loved to continue providing care in your communities; however, despite our best efforts to maintain services, we're unable to sustain clinic operations.

While this was an extremely difficult decision, our priority remains supporting you through this change and ensuring you have access to continued care with trusted providers in the area.

How This Will Impact You:

- You'll need to establish care with another allergy specialist as soon as possible to avoid interruption in treatment.
 - o If you'd like to stay with AllerVie Health, our closest locations are in Woodbridge and Alexandria. All you need to do is let us know you'd like to transition your care to one of these clinics, and we'll coordinate the rest.
 - We've also partnered closely with another well-established, trusted allergist in Virginia, Dr. Robert Sikora, with The Virginia Center for Allergy & Asthma, who serves patients in Woodbridge, Stafford, and Fredericksburg.

• Existing/Future Scheduled Appointments

o If you have an existing appointment before 11/13, we'll continue to see you for your appointment as planned. All future appointments after 11/13 will be cancelled.

• Immunotherapy (Allergy Shots) & Biologic Injection Patients

- If you would like to transfer your allergy or biologic injections to another practice in the area,
 please submit the appropriate transition of care forms listed below and pick your serums/vials
 up from the clinic by November 13, 2025.
- o These forms can be downloaded from <u>allervie.com</u> in the "patient resources" section:
 - IT/Shot Transfer Form and Biologics Transfer Form (Within AllerVie Health Network)
 - <u>IT/Shot Transfer Form</u> and <u>Biologics Transfer Form</u> (Outside Providers)
- Fax your completed request to Henrico (804.527.1199) or Midlothian (804.794.1793) or email the forms to lleary@allervie.com. You can also drop the forms off during business hours.
- Once you've completed and sent us your transition of care forms, you'll need to pick up your serums/vials from the clinic prior to November 13. After November 13, serums/vials will be available to pick-up by appointment only in Henrico/Midlothian through November 27. All remaining serums/vials will be transferred to AllerVie Health Woodbridge after November 27 and maintained in accordance with proper safety guidelines.

Medical Records

- Prior to November 13, to request a transfer of your records to the physician of your choice, to you personally, or to your legally authorized representative, please <u>download</u> this medical records release and fax your completed request to Henrico (804.527.1199) or Midlothian (804.794.1793). You may also email the request to <u>lleary@allervie.com</u>.
 - Our typical turnaround time for records requests is usually around 72 business hours; however, due to the anticipated high volume of requests, completion times may vary. We appreciate your patience as we work to process all requests as quickly as possible.
- After November 13, your medical records will be maintained by AllerVie Health and remain available to you upon request from our Alexandria (fax: 703.888.3949) or Woodbridge (fax: 703.490.6443) clinics. Rest assured of the following:
 - Records will be retained in accordance with record retention requirements under state law. Please note that there may be a transition period during which files are not readily accessible as the medical records are transferred for long-term maintenance.
 - Additionally, in accordance with applicable state law, there may be a nominal fee charged for the transfer of records.
 - We will coordinate with our local staff to provide you with your medical records in a HIPAA-compliant manner. More information will be shared with you on this process.
- Clinic Availability & Business Hours
 - Our clinic will remain open during standard business hours through November 13. We're happy to assist you in person through our final date of service, if needed.

We appreciate your trust in us over the past few years and thank you for allowing us to be part of your healthcare journey. If you have questions about any of this information, please contact us at 804.527.1190 (Henrico) or 804.794.9477 (Midlothian) prior to November 13.

Sincerely,

AllerVie Health
Formerly Premier Allergist
Lee Roberts, *Regional Director of Operations*

Recommendations for Continuing Care:

The Virginia Center for Allergy & Asthma *Provider: Dr. Robert Sikora*

Serving Woodbridge, Stafford, and Fredericksburg Visit vcfaa.com to learn more about Dr. Sikora

AllerVie Health - Woodbridge & Alexandria

Woodbridge | phone: 703.490.5803 Alexandria | phone: 703.778.8201

Call us to learn more about transferring your care!