



## IMPORTANT PATIENT UPDATE



### ***Provider Transitions & Clinic Closures in Avon, Eagle, & Frisco***

April 2, 2025

To Our Valued Patients,

We recently made you aware that **Regan Pyle, MD left our practice, effective March 31st, 2025**. These transitions are common in healthcare as providers make life changes, and it has always been our goal to provide you with continuity of care after her departure.

We planned to bring a new allergist to Avon, Eagle, and Frisco over the summer; however, due to unforeseen circumstances and the impact of Dr. Pyle's decision to pursue employment elsewhere, **we are left with no other options and have had to make the very difficult decision to permanently close these Allergy, Asthma & Immunology of the Rockies clinics, effective April 30, 2025:**

- Allergy, Asthma & Immunology of the Rockies, P.C. – Frisco
- Allergy, Asthma & Immunology of the Rockies, P.C. – Avon
- Allergy, Asthma & Immunology of the Rockies, P.C. – Eagle

**We will, however, continue to offer patient care in our two other clinics:**

- Allergy, Asthma & Immunology of the Rockies, P.C. – Basalt
- Allergy, Asthma & Immunology of the Rockies, P.C. – Glenwood Springs

### **Moving Forward**

At AllerVie Health, closing a clinic is always a last resort, considered only after every possible avenue to ensure continuity of care has been thoroughly explored. We are deeply committed to serving our patients and expanding access to high-quality allergy care.

We would have loved to continue providing care in these communities; however, the decisions of our provider led to operational challenges that left us with no other viable option. Despite our best efforts to maintain services, these transitions ultimately have made it impossible to sustain clinic operations.

While this was an extremely difficult decision, our priority remains supporting our patients through this change and ensuring they have access to continued care with trusted providers in the area.

## How This Will Impact You

### *Clinic Closures*

- This impacts all patients currently receiving care at Allergy, Asthma & Immunology of the Rockies, P.C. in Frisco, Avon, and Eagle.
- **Effective April 30, you will need to have your care transitioned to another provider in the area as our last date of service will be April 11, 2025.** This includes the following services:
  - New patient visits
  - Ongoing follow-up care for your diagnosis
  - Biologics or specialty pharmacy drug administration
  - Allergy immunotherapy injections
- The after-hours on-call service for these AAIR clinics will also be discontinued.

### *Immunotherapy (Allergy Shots) & Biologic Injections*

- If you would like to transfer your allergy or biologic injections to another practice in the area, please submit the appropriate form listed below by **April 30, 2025**.
- Forms can be downloaded from our website at [allervie.com/aaair](http://allervie.com/aaair) under the "Patient Resources" section.
  - [Provider to Provider Request for Administration of Allergen Immunotherapy](#)
  - [Request for Administration of Allergy Injections at an Outside Medical Facility](#)
  - [Biologic Injections Transfer Form](#)

### *Medical Records Requests*

- **Your medical records will be maintained in the clinical system of record and physical clinic location you were seen at through April 30, 2025.** Prior to this date, to request a transfer of your records to the physician of your choice, to you personally, or to your legally authorized representative, please [download this medical records release](#) and fax your completed request to [970.947.0601](tel:970.947.0601). You may also email it to [aanderson@allervie.com](mailto:aanderson@allervie.com).
  - After April 30, 2025, your medical records **will be transferred to our Glenwood Springs clinic.** Rest assured of the following:
    - Records will be retained in accordance with record retention requirements under Colorado state law. Please note that there may be a transition period during which files are not readily accessible as the medical records are consolidated and relocated to Glenwood Springs for long-term maintenance.
    - Additionally, in accordance with applicable state law, there may be a nominal fee charged for the transfer of records.
    - We will coordinate with our local staff to provide you with your medical records in a HIPAA compliant manner.
    - Due to the anticipated high volume of requests, we will work to facilitate record requests within 72 business hours.

We deeply appreciate your trust in us over the past few years and thank you for allowing us to be part of your healthcare journey. More information will be shared in the coming weeks before these closures are finalized.

If you have questions about any of this information, please contact us at [970.947.0600](tel:970.947.0600).

Sincerely,

Allergy, Asthma, and Immunology of the Rockies, P.C.  
Part of the AllerVie Health Network

*James Calderwood, VP of Operations*

*Alexa Anderson, Regional Director of Operations*



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