



Important Patient Care Update: AllerVie Health – Dothan & Enterprise is Permanently Closing in February 2026

Transition Care by February 6, 2026

We're writing with an important update about your allergy and asthma care with the following providers: Kristin Esenwein, NP and Joseph D. Sawyer, NP-C. **Due to unforeseen circumstances, AllerVie Health has made the difficult decision to permanently close our clinics in Dothan and Enterprise on February 6, 2026.**

A decision like this is always a last resort, considered only after we've explored every possible avenue to ensure continuity of care. We would have loved to continue providing care in your community; however, despite our best efforts to maintain services, we're unable to sustain clinic operations.

While this was an extremely difficult decision, **our priority remains to support you through this change** and ensuring you have seamless transition of care to another provider in the area.

How This Will Impact You:

- **Clinic Availability, Business Hours, & Appointments**
 - **Starting Monday, January 12, services will continue with limited availability:**
 - *Dothan: Open Mondays and Thursdays from 7:30 am to 5:30 pm*
 - *Enterprise: Open Tuesdays and Wednesdays from 7:30 am to 5:30 pm*
 - If you have an existing appointment prior to February 6, we'll continue to see you as planned. We may contact you to reschedule for another day and time based on our reduced business hours.
 - All future appointments after 2/6 will be cancelled.
 - **Effective February 6, we will be discontinuing the following services in both locations:**
 - New patient visits
 - Ongoing follow-up visits and care for your diagnosis
 - Existing appointments will be cancelled
 - Biologics or specialty pharmacy drug administration
 - Allergy immunotherapy injections (allergy shots)
- **Recommendations for Continuing Care**
 - You'll need to **establish care with another allergy specialist** as soon as possible to avoid interruption in treatment.
 - If you'd like to stay with AllerVie Health:
 - Our closest locations are in Panama City, FL (~1hr 30min) and Birmingham, AL (~3+ hrs). All you need to do is let us know you'd like to transition your care, and we'll coordinate the rest.
- **Immunotherapy (Allergy Shots) & Biologic Injection Patients**
 - **Our team will be contacting you to help you navigate this transition.**
 - **If you would like to transfer your allergy or biologic injections to another practice in the area**, please submit the appropriate transition of care forms listed below and pick your serums/vials up from the clinic by **February 6, 2026**.
 - These forms can be downloaded from allervie.com in the "patient resources" section:

- [IT/Shot Transfer Form](#) and [Biologics Transfer Form](#) (Within AllerVie Health Network)
 - [IT/Shot Transfer Form](#) and [Biologics Transfer Form](#) (Outside Providers)
- Fax your completed request to our office at 334.671.1905 or email the forms to tlawrence@allervie.com. You can also drop the forms off during business hours.
- **Picking Up Serums/Vials**
 - **Prior to February 6:** Once you've completed and sent us your transition of care forms, you'll need to pick up your serums/vials from the clinic during normal business hours.
 - **After February 6:** All remaining serums/vials will be transferred to **AllerVie Health – Panama City** and maintained in accordance with proper safety guidelines.
- **Medical Records**
 - **Prior to February 6, to request a transfer of your records** to the physician of your choice, to you personally, or to your legally authorized representative, please [download this medical records release](#) and fax your completed request to our office at 334.671.1905. You may also email the request to tlawrence@allervie.com.
 - *Our typical turnaround time for records requests is usually around 72 business hours; however, due to the anticipated high volume of requests, completion times may vary. We appreciate your patience as we work to process all requests as quickly as possible.*
 - **After February 6, your medical records will be maintained by AllerVie Health and remain available to you upon request from our Panama City clinic.**
 - **AllerVie Health – Panama City**
2401 St. Andrews Blvd | Panama City, FL 32405
P: 850.785.2717 | F: 850.785.2301
 - Rest assured of the following:
 - Records will be retained in accordance with record retention requirements under state law. Please note that there may be a transition period during which files are not readily accessible as the medical records are transferred for long-term maintenance.
 - Additionally, in accordance with applicable state law, there may be a nominal fee charged for the transfer of records.
 - We will coordinate with our local staff to provide you with your medical records in a HIPAA-compliant manner. More information will be shared with you on this process.

We appreciate your trust in us and thank you for allowing us to be part of your healthcare journey. If you have questions about any of this information, please contact us prior to February 6.

Sincerely,

AllerVie Health

Amanda Gilmore, *Regional Director of Operations*

Dothan

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